

Access Your Supplemental Health Care Benefit Account From Anywhere



Access your Supplemental Health Care Benefit Account from your mobile phone or tablet with our mobile app.

Download the **Benefit Spending Accounts mobile app** for free from the App Store or Google Play to access your Supplemental Health Care Benefit Spending Account right at your fingertips! Just look for the Luminare Health logo with the dollar sign.

Your employee ID number is your username for the app. You can find your employee ID on your Luminare Health ID card. Your password is your zip code + the last 4 digits of your social security number.

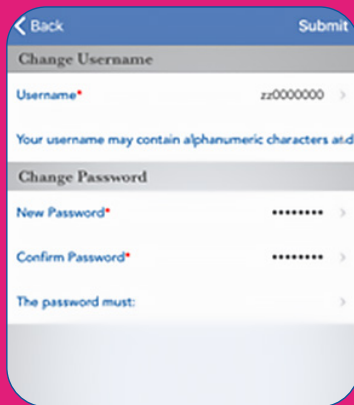
The **Benefit Spending Accounts app** shows account details, provides 24/7 access, and much more!

- Manage your account from mobile devices
- Check available balances
- Use “Quick View” to see key account info
- Check claims requiring receipts
- Submit receipts using mobile device camera
- Electronically submit claims
- Enter & view expense info via the Dashboard
- Report a debit card lost or stolen
- Receive text message alerts
- Ask a question or contact customer service

After downloading the app, you'll have to complete a quick initial registration process.

1. Select New Username And Password.

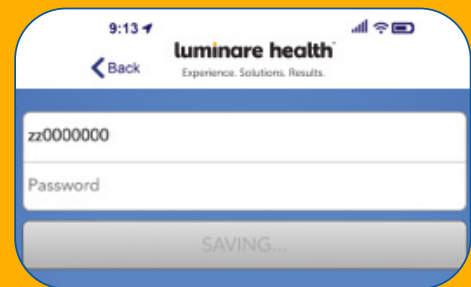
Once you're signed in for the first time, you'll select a new username and password. When you're done, tap **Submit**.



The screenshot shows two stacked forms. The top form is titled 'Change Username' and has a 'Back' button on the left and a 'Submit' button on the right. It contains a 'Username*' field with the text 'zz0000000' and a right-pointing arrow. Below it is a note: 'Your username may contain alphanumeric characters and'. The bottom form is titled 'Change Password' and also has 'Back' and 'Submit' buttons. It contains 'New Password*' and 'Confirm Password*' fields, both with masked characters (dots) and right-pointing arrows. Below these is a note: 'The password must:' followed by a right-pointing arrow.

2. Log In.

After updating your username and password, log into the app using your new information.



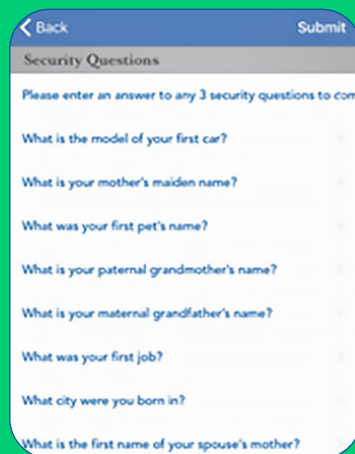
The screenshot shows the login screen of the Luminare Health app. At the top, it says '9:13' and 'luminare health' with the tagline 'Experience. Solutions. Results.' Below this is a 'Back' button. There are two input fields: the first contains 'zz0000000' and the second is labeled 'Password'. At the bottom, there is a large grey button with the text 'SAVING...'.

3. Answer Security Questions.

After logging in, select three security questions in case you ever forget your password.

REMEMBER:

Choose questions and answers you won't forget!
When you're done, tap **Submit**.

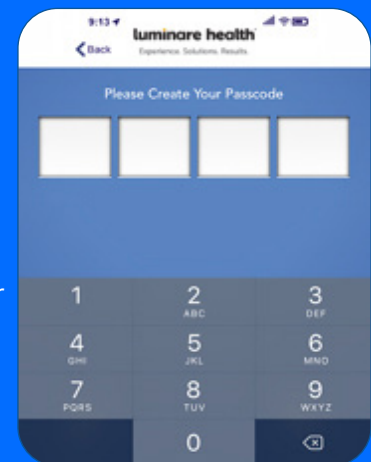


The screenshot shows the 'Security Questions' screen. It has 'Back' and 'Submit' buttons at the top. Below the title, it says 'Please enter an answer to any 3 security questions to complete your account setup.' There is a list of seven questions, each with a right-pointing arrow: 'What is the model of your first car?', 'What is your mother's maiden name?', 'What was your first pet's name?', 'What is your paternal grandmother's name?', 'What is your maternal grandfather's name?', 'What was your first job?', and 'What city were you born in?'. At the bottom, there is a question: 'What is the first name of your spouse's mother?'.

4. Set A Passcode.

A passcode lets you to access the app quickly without having to enter your password every time.

Pick a 4-digit code you'll remember. After you confirm your passcode, you're all done!



The screenshot shows the 'Please Create Your Passcode' screen. It has 'Back' and 'Submit' buttons at the top. Below the title, it says 'Please Create Your Passcode'. There are four empty boxes for entering the passcode digits. Below the boxes is a numeric keypad with digits 1-9 and 0, and a backspace button.



The Benefit Spending Accounts mobile app is available for both Apple and Android devices.

Download the free mobile app to take advantage of easy access to your Benefit Spending Account(s)!