luminare health

Phone: 877-267-3359

Iowa Tribe of Oklahoma REIMBURSEMENT REQUEST



Fax: 866-514-8287

SEE REVERSE SIDE FOR INSTRUCTIONS

A. EMPLOYEE INFORMATION					
Name		Tribal Member Number		Name of Tribe: Iowas of Oklahoma	
Member ID		Phone Number		Email Address	
B. Supplemental Health Care Benefit Account					
Date(s) of Service	Name of Service Provider	Patient Name		e of Expense I, Eyeglass, RX, Mileage, etc.)	Amount Requested
TOTAL AMOUNT REQUESTED \$ C. CERTIFICATION					
 Certify that the following is true: The expenses listed above were incurred by me and/or my eligible dependents and qualify for reimbursement within the current plan year. (See reverse side for a description of eligible expenses.) The expenses listed above are not eligible for reimbursement by any insurance plan. I have not and will not deduct the above listed expenses on my Federal Income Tax returns. The appropriate bills, receipts, Explanation of Benefit Statements. Please keep copies of supporting documentation for your records. Documents will not be returned. For Over-the-Counter medications to be eligible expenses under the plan, they must be for the diagnosis, prevention or treatment of a specific medical condition and not just for the overall good health of the participant. 					
**NOTE: If a portion of your medical expense(s) are covered by insurance, please send an Explanation of Benefits (EOB) for verification.					
Employee Signature		Date			

Submit claim(s) electronically:

Portal: myluminarehealth.com (click the Benefit Spending Accounts link to access your account) **Mobile:** Benefit Spending Accounts Or return this form to:

Benefit Spending Accounts • P.O. Box 2968 • Clinton, IA 52733

CLAIM FILING INSTRUCTIONS

- 1. Please complete the claim form in full and attach copies of all receipts, invoices, or explanation of benefit (EOB) statements. Documentation must clearly indicate the following:
 - Date services incurred or supplies purchased
 - Name and address of the provider of services or supplies
 - Name of the person receiving the service or supply
 - Type of expense
 - Amount of expense
 - Total amount paid by any insurance company
- 2. If any insurance company did not or will not reimburse you for ANY portion of an expense that you are submitting, please mark across the top of the invoice or receipt "NOT PAID BY INSURANCE" and initial it. If it is an expense which is part of your deductible, a copy of the EOB must be attached.
- 3. Do not send cancelled checks or statements indicating balance due. These types of receipts do not supply the required documentation.
- 4. Claims submitted without the necessary information will be returned to you and may cause a significant delay in processing your reimbursement.
- 5. Keep copies of supporting documentation for your records.
- 6. You may also file your claim on-line at myluminarehealth.com or by using our mobile app Benefit Spending Accounts available for free download from the iTunes App Store and Google Play. (***Please note if you submit your claim on-line you do not need to submit the paper form.)
- 7. To determine if a specific expense you are claiming qualifies as an eligible expense, please contact Luminare Health at 877-267-3359 or email us at FlexHB@LuminareHealth.com.